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Verifying Billed Services

To verify that the services being billed are the services that were actually provided, as a highly complex CLIA laboratory accredited in Texas, you should adhere to specific billing and claims filing procedures set by Texas Medicaid and Healthcare Partnership (TMHP). The procedures you need to follow include:

1. Use appropriate claim forms: Services should be submitted on approved claim forms, such as the CMS-1500 or UB-04 CMS-1450. All required information must be included on the claim, as TMHP does not process information from attachments.
2. Adhere to filing instructions: Detailed instructions for completing paper claims are available, ensuring that all necessary data is accurately reported. For instance, outpatient claims must include the relevant revenue code and, if applicable, the corresponding Healthcare Common Procedure Coding System (HCPCS) code or narrative description.
3. Follow prior authorization guidelines: If required for certain services, the prior authorization number must be indicated on the claim form in the designated blocks.
4. Ensure service documentation: Maintain thorough documentation to support the services billed, as this may be required if a claim is denied and an appeal is necessary.
5. Adhere to billing guidelines for specific service types: For example, guidelines differ for consumer-directed services, home health agency services, and Medicaid hospice clients. Each category has distinct requirements regarding how claims should be filed and what documentation is needed.

By following the detailed claims filing guidelines as outlined in the Texas Medicaid Provider Procedures Manual, your laboratory can help ensure that billed services match the services provided. For more detailed information and specific instructions, you should consult the Texas Medicaid Provider Procedures Manual and related sections, which provide comprehensive guidance on billing and claims procedures.

For additional support and technical guidance, you can contact TMHP directly. They provide technical support for filing claims and can assist with any questions or issues that may arise during the claims submission process.

<https://www.tmhp.com/resources/provider-manuals/tmppm>

https://www.tmhp.com/sites/default/files/microsites/provider-manuals/tmppm/html/TMPPM/1_06_Claims_Filing/1_06_Claims_Filing.htm

<https://www.hhs.texas.gov/providers/medicaid-business-resources/medicaid-chip-claims>

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